

July 2009

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Sharon Fulton
Chapter Administrator
OCHRS
706-6422 (sharonfulton@airosurf.com)

July 2009 Lunch Meeting

When:

Thursday, July 23, 2009

Topic:

"Oh, That's What You Meant!":

**Tips for Communicating Clearly
in Business and in Life**

Speaker:

[Sharí Alexander](#) (see page 2 for details)

[OCHRS](#)

[Online Registration](#)

Meeting Agenda:

11:15 - 11:30 Registration

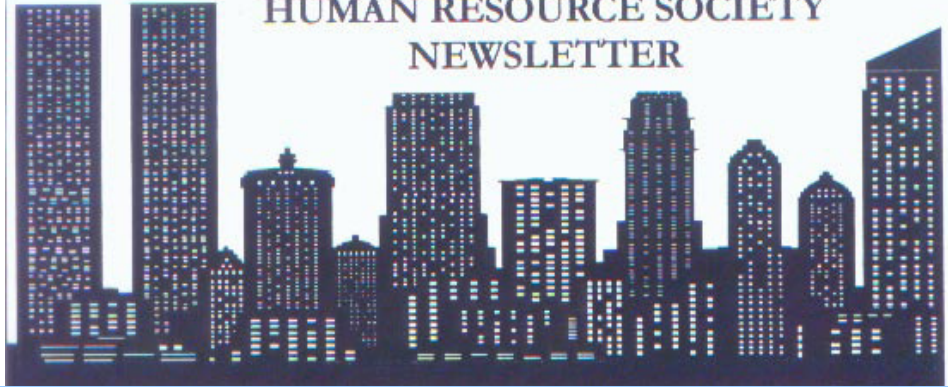
11:30 - 12:00 - Lunch

12:00 - 1:00 - Program

Where:

Francis Tuttle Technology Center - Reno Campus
7301 West Reno Ave.
Oklahoma City, OK 73127

OKLAHOMA CITY HUMAN RESOURCE SOCIETY NEWSLETTER



Shari Alexander

Shari Alexander is the founder and president of Presenting Matters, LLC, a business presentation consulting firm. She works with executives, international speakers, along with other organizations and individuals that want results-driven business presentations.

Shari started out as an actress at a young age. She carried her passion to college, where she was a theatre major. She later gained extra training at the University of London and studied under directors from the Globe Theatre. She then ventured into an actor's life. It was then that she soon realized the term "starving actor" was meant to be taken literally.

Shari founded Presenting Matters when she discovered her unique ability to combine her theatrical background with a marketing perspective and influential communications. This is how she has helped so many organizations increase revenues, productivity, and employee morale. She is now a professional speaker, corporate communications consultant, and speech and presentation coach.

She has worked with Monster.com's "Making it Count" Program and has been named the 2007 Emerging High Impact Professional Speaker, as well as one of the 2008 Tulsa Top 40 Under 40. Shari is also the incoming President of the National Speakers Association - OK, and has been named the 2009 Member of the Year. Her articles on effective presentations and communication have been published internationally. Her clients have included front-line sales associates and entrepreneurs to a Microsoft MVP, an Emmy Award Winning executive and an ESPN announcer. Shari has also worked with many other businesses and associations, helping them achieve important business goals through strategic and influential communications.

Program Description

"Oh, That's What You Meant!": Tips for Communicating Clearly in Business and in Life

In this eye-opening presentation, Shari Alexander will give you the tools you need to become a more effective communicator, instantly! Learn how to speak, and be heard. The majority of problems in business are caused by miscommunications. Think about how much more time you would have during your day if you didn't have to "clean up the mess" from a miscommunication. Think about how your inter-office (and personal) relationships would be improved if you knew how to clearly communicate what you want....and get it! While Shari can't help you produce miracles - like getting your spouse to clean out the garage - she can give you the tips and tools you need to be more strategic and influential in your communications.

In this program, you will learn:

- Communication is a two-way street: how to become a better listener
- Planning what you're going to say and how to make your message heard
- Body language and mixed signals: what you're really saying
- Communicating confidence
- Communication techniques that help you get what you want

In the LETTER FROM THE PRESIDENT.

Greetings OCHRS Members,

Communication is so important; often we do not even realize that we are misunderstood when we thought we had been completely clear. We are generally very good at helping clear up communication problems in our daily lives in the business world. Sometimes, though, it is good to brush up on this critical skill. July's meeting on communication is going to be awesome! Hope I see you there!

Wow! It is hard to believe we have already completed half of 2009. It has been another very busy year for OCHRS. We have had some great meetings and made many changes in our own chapter. The leadership is a constantly evolving group of individuals which constantly challenges and adds to the services that are offered to our membership.

We have a new addition to our HR family; Parker Chase was born on June 26 to Michelle Gibson and her husband, Jason. Michelle serves us well on the OCHRS board as Vice President, Member Services. On June 25th, the day before, Michelle was contacting me to wrap up some OCHRS business while she finished up some work commitments. I am so impressed by her dedication. Although, I would say, that is probably true for a lot of the HR community.

The field of Human Resources seems to draw individuals who have strong character and a huge commitment to their companies, their communities and their families. Many times we are not given credit or even thanked for the support and value we bring to an organization. Sometimes, we would like to hear that we are valued and other times we are fine with patting ourselves on the back. Regardless, being a member of that community should make all of us proud; I know I am. Are you?

The Oklahoma HR Conference was held here in OKC about a month ago and it reminded us that we need to take the time to value ourselves. The theme of "Roll out the Red Carpet for HR Professionals" was really great. As part of the Fun Committee who hosted the networking event on Sunday night; we had a great time sharing business cards and meeting others. The value of additional strategic speakers and recertification credits was the main draw of this event for me. I have completed and submitted my application for recertification through HRCI. If you attended, what extra value did you find?

Did you know that we have a LinkedIn group on the LinkedIn website? Yes, OCHRS is proud to sponsor a networking group dedicated to the OCHRS membership in our community. If you are a LinkedIn member, please ask to join us – you will be accepted.

Hope you have a safe and happy summer. See you at our next meeting!

Sincerely,

**Kathleen Lyons, MBA, SPHR
OCHRS President 2008-2009**



Certification Counts

July 2009
Volume 1 Issue 1

OCHRS, Oklahoma City, OK
www.ochrs.org

Where have your letters taken you?

By Kevin R. Brown, PHR

Have you visited HRCI.org? If not, check it out. They have a great way of recognizing the importance of being certified. We want to do the same for our certified members. We are rolling out our own version of "Where have your letters taken you?" Here's the plan:

We'll select one member a month and have that member complete a questionnaire. This same member will be interviewed and have his or her picture taken at his or her place of business. We'll publicize the information on the OCHRS website and newsletter.

So, what do you think? Want to let your peers know where your letters have taken you? Email me if you are interested.

Searching for inexpensive CEUs?

If you are like me, you may find yourself scrambling for CEUs a few months before your certification period ends. Don't wait around like me. Plan ahead. Use HRCI's online certification tracking tool to help you in your recertification efforts. Do you like FREE things? Check out McAfee & Taft's Spring and Fall Seminars. Their seminars are free! Just have to pay for parking. Check out www.mcafeetaft.com/LEEB As an example, if you would have attended their seminars in 2006 to 2008, you could have scored 20 CEUS for your recertification. Wow! There are other great opportunities out there as well. If you know of any, email me so that we can share with all.

OKC Junior Achievement & OCHRS Partnership

As school-age children enjoy their summer vacation, I reflect back to the spring 2009 semester and Oklahoma City HR Society's involvement with Junior Achievement. Our chapter pledged monetary support to Junior Achievement and their work among K-12 students. All JA programs are designed to support the skills and competencies identified by the Partnership for 21st Century Skills. These programs also augment school-based, work-based, and connecting activities for communities with school-to-work initiatives.

The OKC Junior Achievement office assigned to our chapter Oklahoma's 1st chartered elementary school, Western Village Academy located at 1508 N.W. 106th Street. Our chapter sponsored three elementary classrooms—all 1st graders! You might ask, "*What do you teach 1st graders about financial literacy?*" I asked myself the same question.

During the spring semester three OCHRS chapter members entered the classrooms for five 1-hour sessions each week. My volunteer experience with Ms. Reich's 1st grade class was exciting! The students were delightful and eager to learn! The JA program's curriculum provided was easy to follow. All I had to do was follow the lesson plan in the teacher's guide.

The 1st grade elementary school program is "*Our Families*". It emphasized the roles people play in the local economy and engages students with activities about needs, wants, jobs, tools and skills, and interdependence. In week one [*Our Families*] students discovered how people in a family are alike and different and how they work together to make where they live a good place. Week two [*Our Families' Needs and Wants*] students became aware that all families must have food, clothing, and shelter to live. They begin to understand the difference between a need and a want.

Week three [*Our Families' Jobs*] students learned how jobs provide for family members needs and wants. Week four [*Finding Our Families' Needs and Wants*] students use a floor map to discover where members of a family would go to obtain their needs and wants. Week five [*Paying for Our Families' Needs and Wants*] students learned the importance of working to pay for needs and wants. Through role-playing, they demonstrated working and paying for these needs and wants.

The JA Program for elementary school was designed to help students' learning in both concepts and skills they will gain. *Our Families* enhances students' learning of the concepts of Business, Choices, Consumers, Earning, Economic incentives, Economic institutions, Employment, Family, Human resources, Incentives, Income, Independence, Jobs, Money, Needs, Resources, Scarcity, Skills, Spending, Tools, Voluntary exchange, Wants and Work. Students' learning of the skills includes analyzing information, decision-making, differentiating, drawing, following directions, interpreting symbols, listening responsively, making observations, map reading, matching, recognizing symbols, sequencing, and teamwork. To learn more about OKC Junior Achievement and their school programs, visit their website at Web address: www.jaokc.org.



Jeannie Reich, 1st grade teacher and class at Western Village Academy. Glenda Owen, OCHRS members, assigned classroom.

Welcome New Members!

Anita Callahan-Tinker Support Services, JV

Linda Hancock-Oklahoma Farm Bureau and Affiliated Companies

Joe Haynie-Gallagher Benefits

Douglas Henley-Douglas D. Henley, Consulting, LLC

Clark Jermain-Francis Tuttle Technology Ctr.

Eugene Jones-Oklahoma County Government

Dawna Landrum-Delta Dental of OK

Daniel Shelton-Foundation Surgery Affiliates

Carol Williams-C.H. Guernsey & Company



Don't forget to check out career opportunities on
the
OCHRS website!